

Quality Family Physicians, P.A.

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Sample Patient
123 XYZ Street
Hockessin, DE 19707 U.S.

Dear Sample Patient:

Our records indicate your family has health insurance coverage through UnitedHealthcare Insurance Company. Unfortunately, our contract with this insurance provider will be terminated effective February 13, 2018. As a result, without a different form of insurance coverage, it may be necessary to begin the transition to a new medical provider.

While we pride ourselves on our ability to take care of patients regardless of insurance coverage and to work with multiple insurance companies to better serve our patients, on occasion situations arise which make further relationship with an insurer unworkable. In this case, in light of recent changes to the organization and operation of Quality Family Physicians and in light of recent changes in healthcare in general, we do not believe UnitedHealthcare aligns with our vision for how we run our practice, and most importantly our vision for how best to serve the medical needs for our patients.

Rest assured that we do not make these decisions lightly. We have taken care of patients with UnitedHealthcare for over 10 years. We appreciate that you had entrusted us with your care. We understand such changes can be difficult, and we will make our best effort to make this transition go as smoothly as possible.

Please refer to the Office Policies page on our website for a list of insurances we are participating with should you wish to switch carriers. To find another physician, we suggest that you contact your insurance carrier for a list of participating providers. Our office will forward a copy of your medical record to your new physician upon receipt of your written authorization.

Sincerely,

Quality Family Physicians, PA